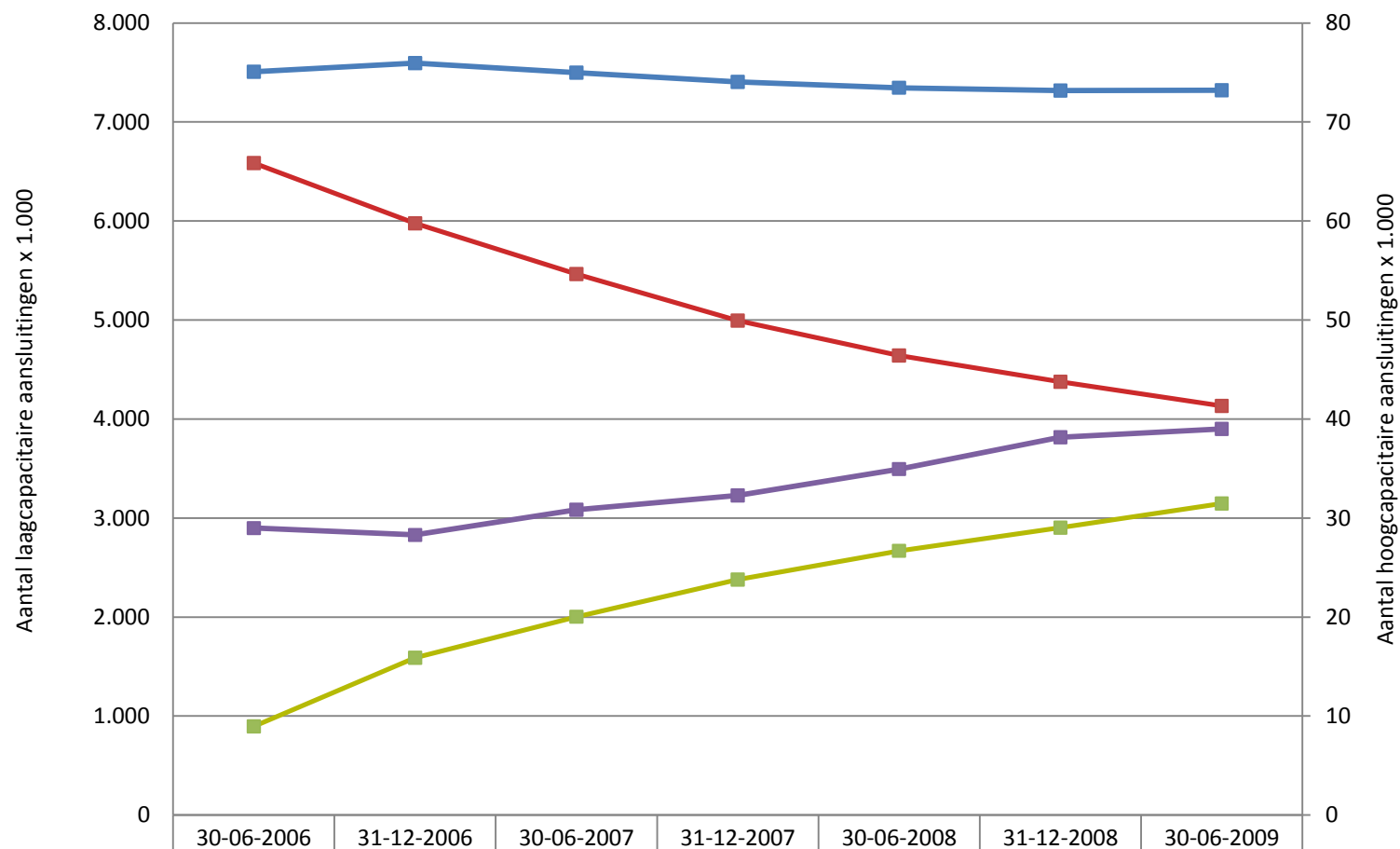


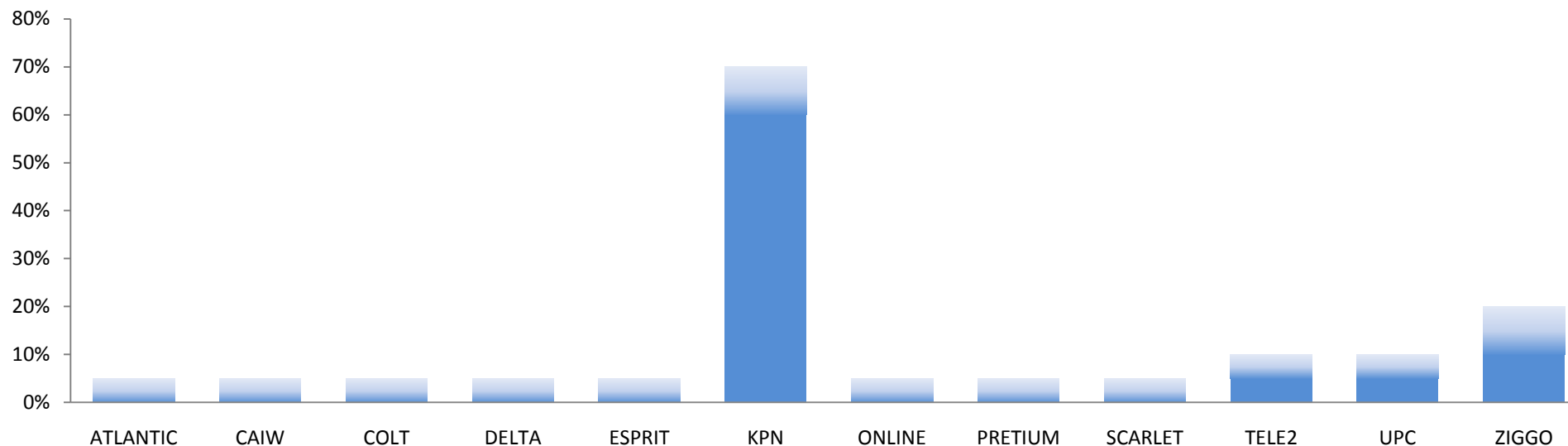
Vaste telefonie: Aantal retail aansluitingen PSTN + VoB



■ Totaal aantal retail aansluitingen VT	7.509	7.594	7.499	7.405	7.346	7.317	7.320
■ Aantal laagcapacitaire aansluitingen PSTN	6.585	5.977	5.465	4.994	4.642	4.376	4.133
■ Aantal laagcapacitaire aansluitingen VoB	895	1.589	2.003	2.378	2.669	2.903	3.148
■ Aantal hoogcapacitaire aansluitingen	29	28	31	32	35	38	39



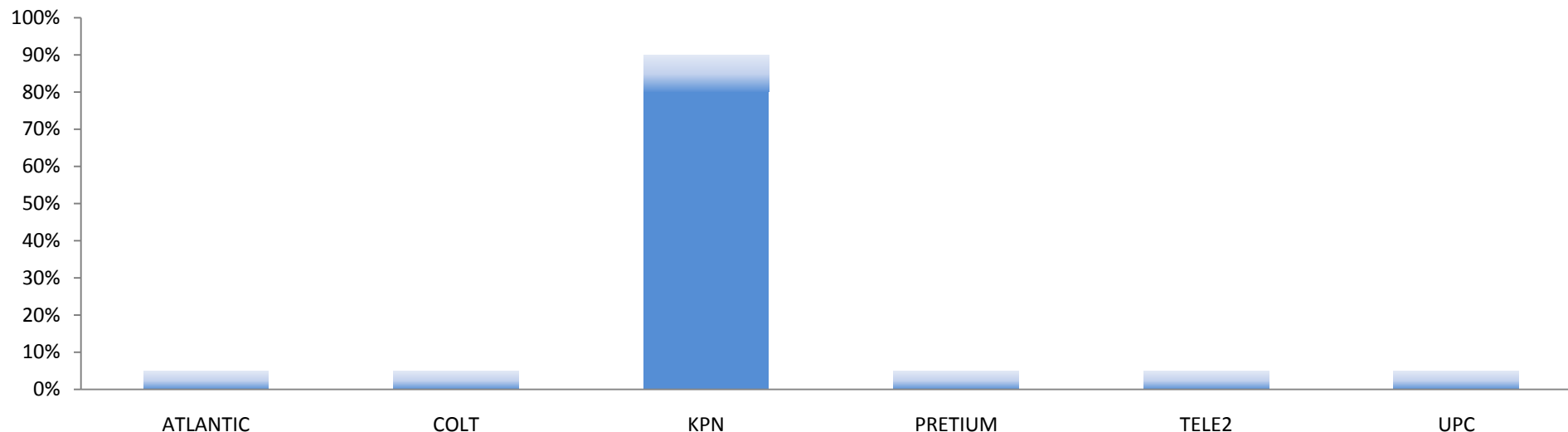
Vaste telefonie: Marktaandelen retail laagcapacitaire aansluitingen PSTN + VoB (2009Q2)



	30-06-2006	31-12-2006	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009
ACN	-	-	-	[0-5%]	[0-5%]	[0-5%]	-
ATLANTIC	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CAIW	-	-	-	-	-	-	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	-	-	-	-	-	-	[0-5%]
ESPRIT	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[80-90%]	[80-90%]	[70-80%]	[70-80%]	[70-80%]	[60-70%]	[60-70%]
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	-	[0-5%]	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
ZIGGO	-	-	-	-	[10-20%]	[10-20%]	[10-20%]



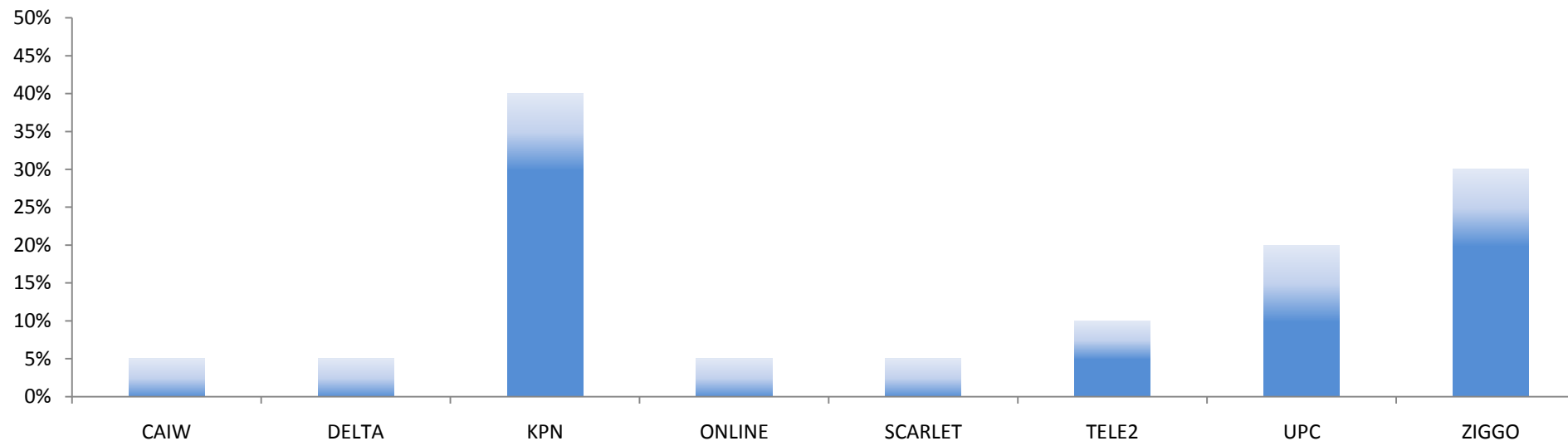
Vaste telefonie: Verhoudingen retail laagcapacitaire aansluitingen PSTN (2009Q2)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009
ACN	-	[0-5%]	[0-5%]	[0-5%]	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[90-95%]	[90-95%]	[90-95%]	[80-90%]	[80-90%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]



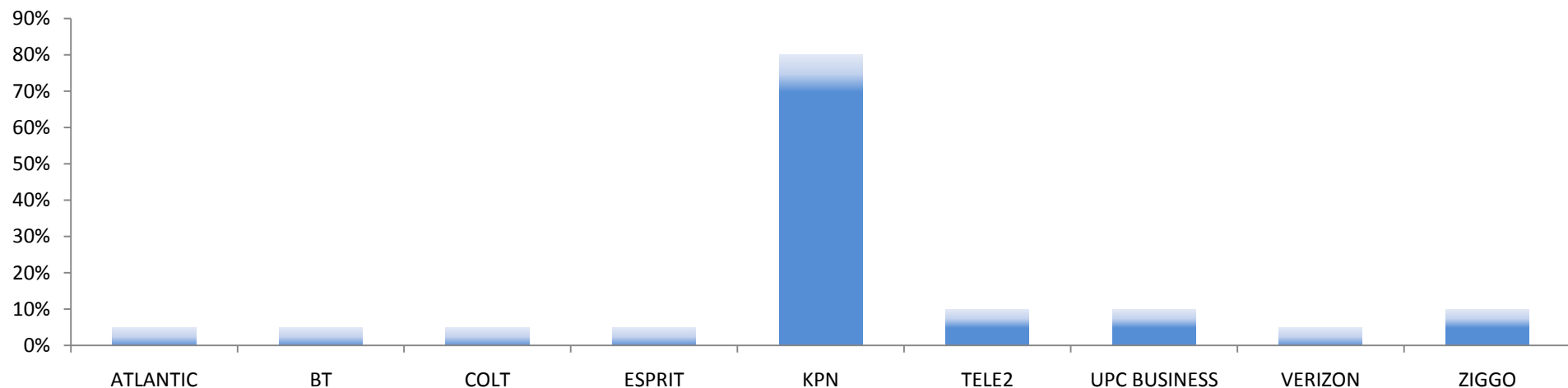
Vaste telefonie: Verhoudingen retail laagcapacitaire aansluitingen VoB (2009Q2)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009
CAIW	-	-	-	-	[0-5%]
DELTA	-	-	-	-	[0-5%]
KPN	[30-40%]	[30-40%]	[30-40%]	[30-40%]	[30-40%]
ONLINE	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[10-20%]	[10-20%]	[10-20%]	[10-20%]	[10-20%]
ZIGGO	-	-	[20-30%]	[20-30%]	[20-30%]

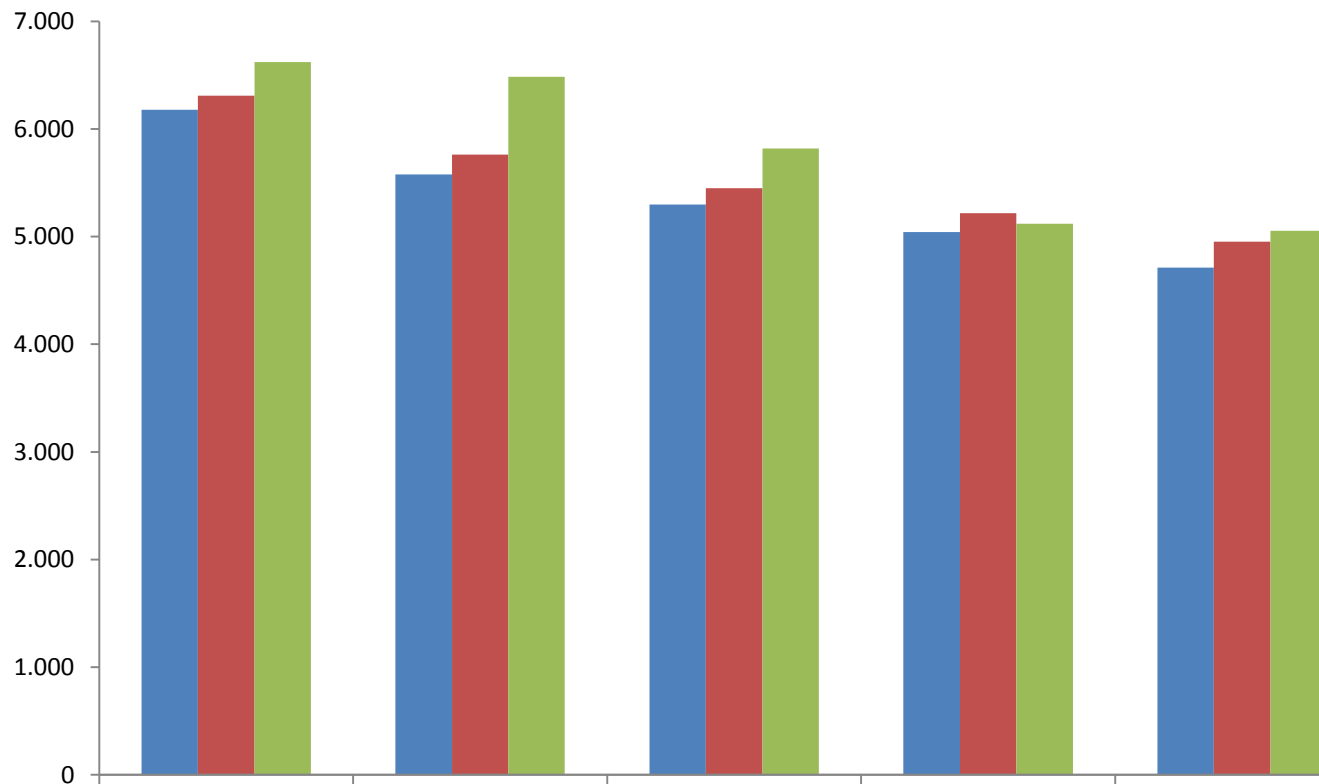


Vaste telefonie: Marktaandelen retail hoogcapacitaire aansluitingen PSTN + VoB (2009Q2)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009
ATLANTIC	-	-	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[80-90%]	[70-80%]	[70-80%]	[70-80%]	[70-80%]
TELE2	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC BUSINESS	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	-	-	[0-5%]	[0-5%]	[5-10%]

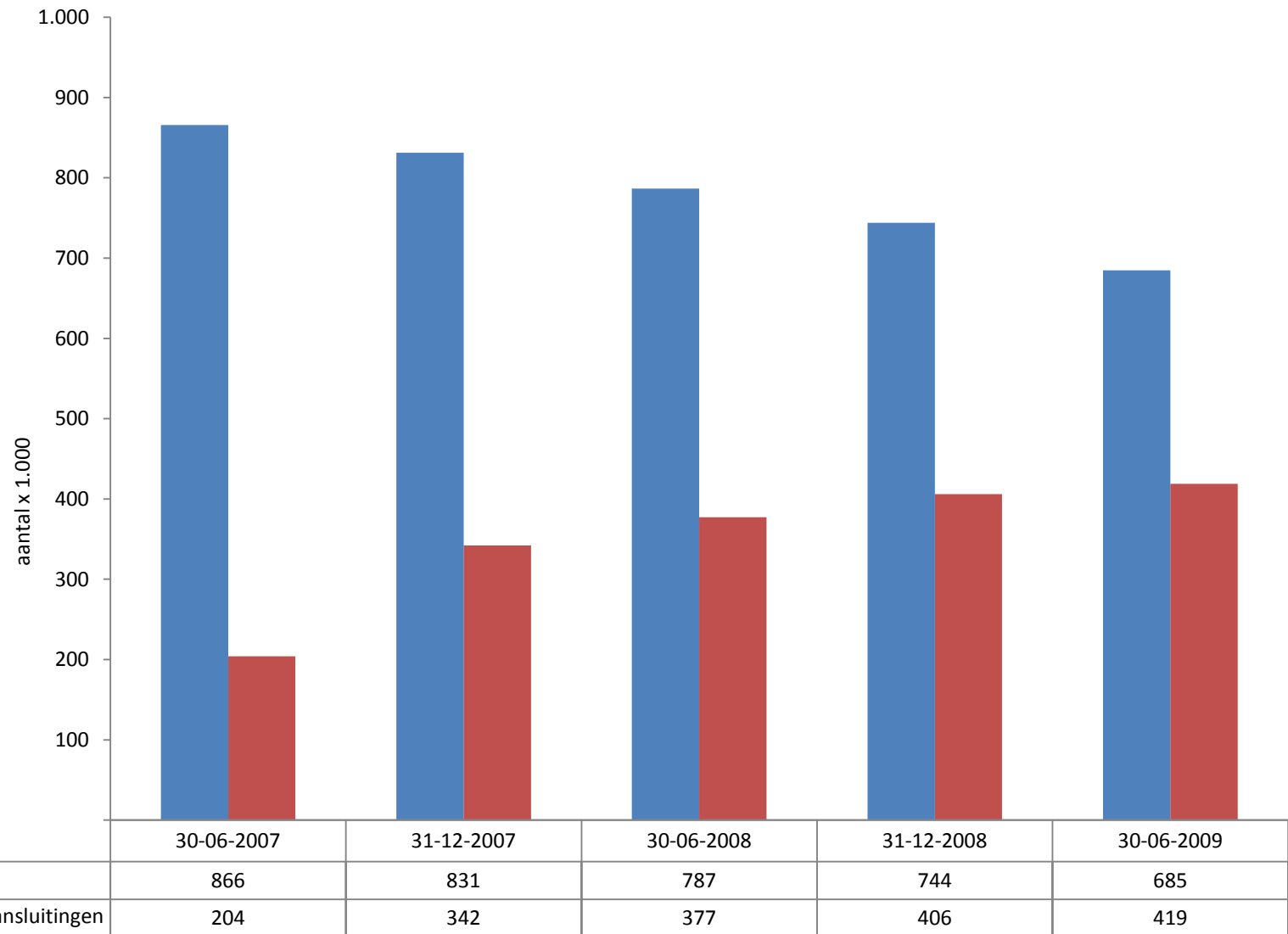
Vaste telefonie: Herfindahl-Hirschman Index van retail aansluitingen PSTN+VoB



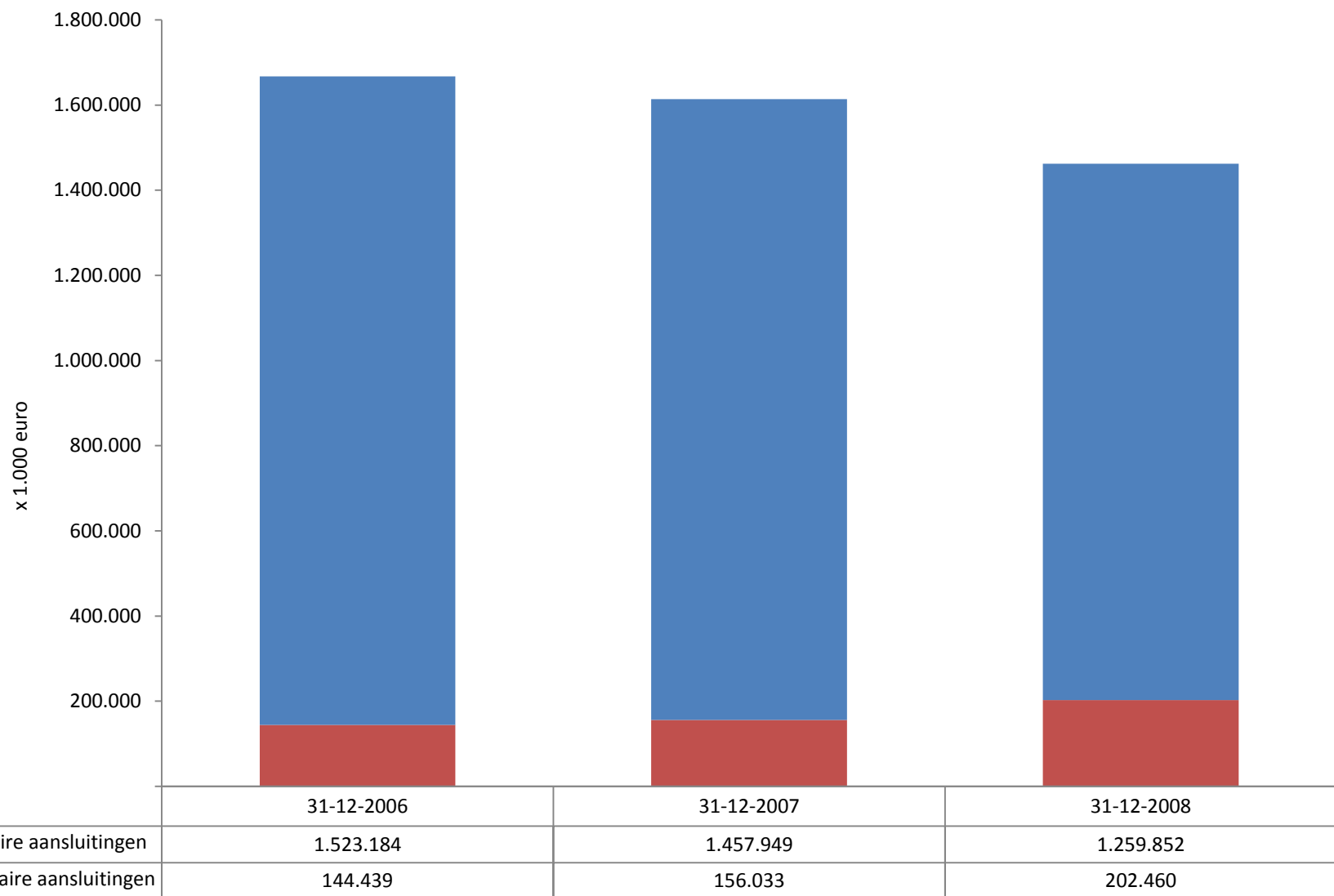
■ HHI concentratie-index laagcapacitaire aansluitingen PSTN + VoB	6.178	5.579	5.297	5.043	4.711
■ HHI concentratie-index laagcapacitaire aansluitingen PSTN + VoB, wanneer regionale kabelaanbieders gezamenlijk als één aanbieder worden gezien	6.309	5.761	5.449	5.218	4.952
■ HHI hoogcapacitaire aansluitingen PSTN + VoB	6.621	6.486	5.818	5.118	5.055



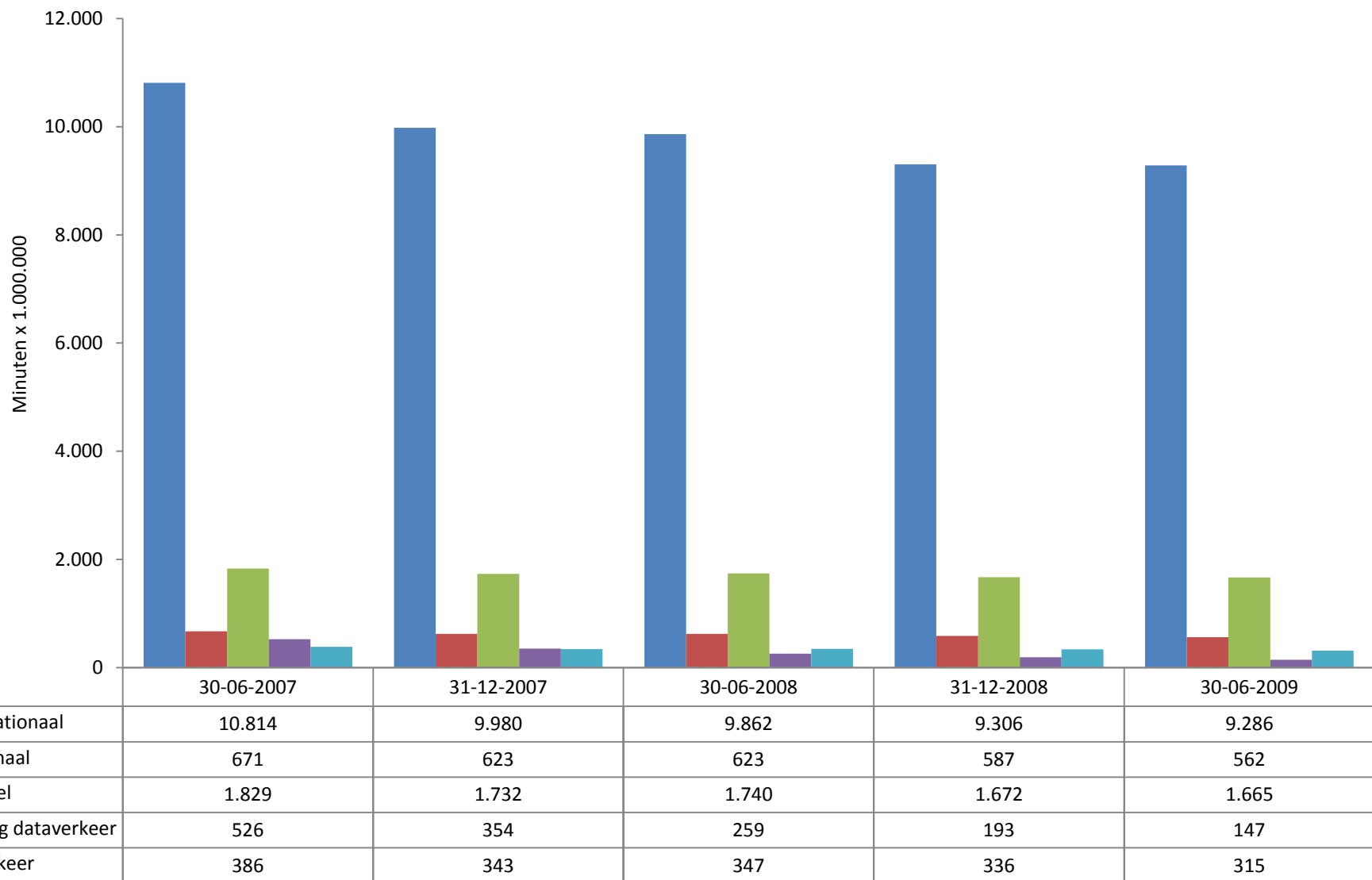
Vaste telefonie: Aantal retail WLR aansluitingen en CPS abonnees



Vaste telefonie: Jaaromzet retail aansluitingen PSTN + VoB

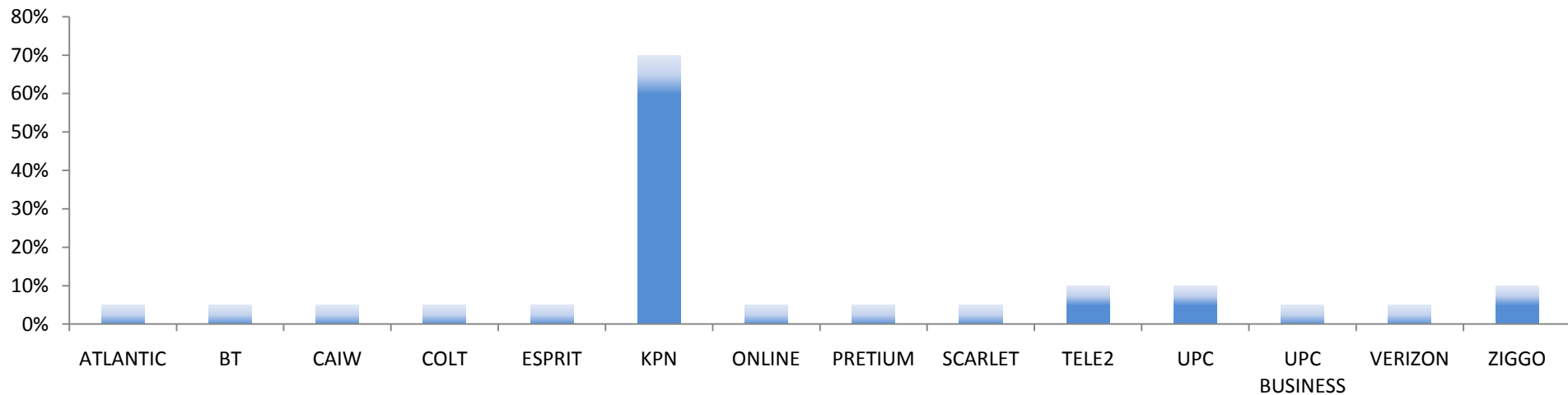


Vaste telefonie: Totaal volume retail belminuten





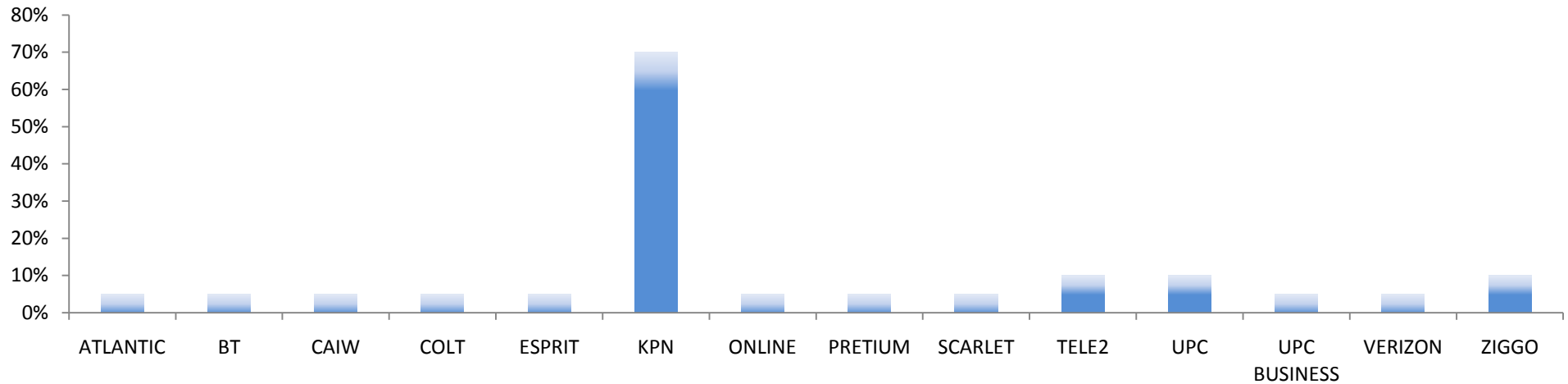
Vaste telefonie: Marktaandelen volume retail belminuten (2009Q2)



	31-12-2006	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009
@HOME	[0-5%]	[0-5%]	[0-5%]	-	-	-
ACN	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CASEMA	[0-5%]	[0-5%]	[0-5%]	-	-	-
CAIW	-	-	-	-	-	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]
MULTIKABEL	[0-5%]	[0-5%]	[0-5%]	-	-	-
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[10-20%]	[10-20%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC BUSINESS	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	-	-	-	[5-10%]	[5-10%]	[5-10%]



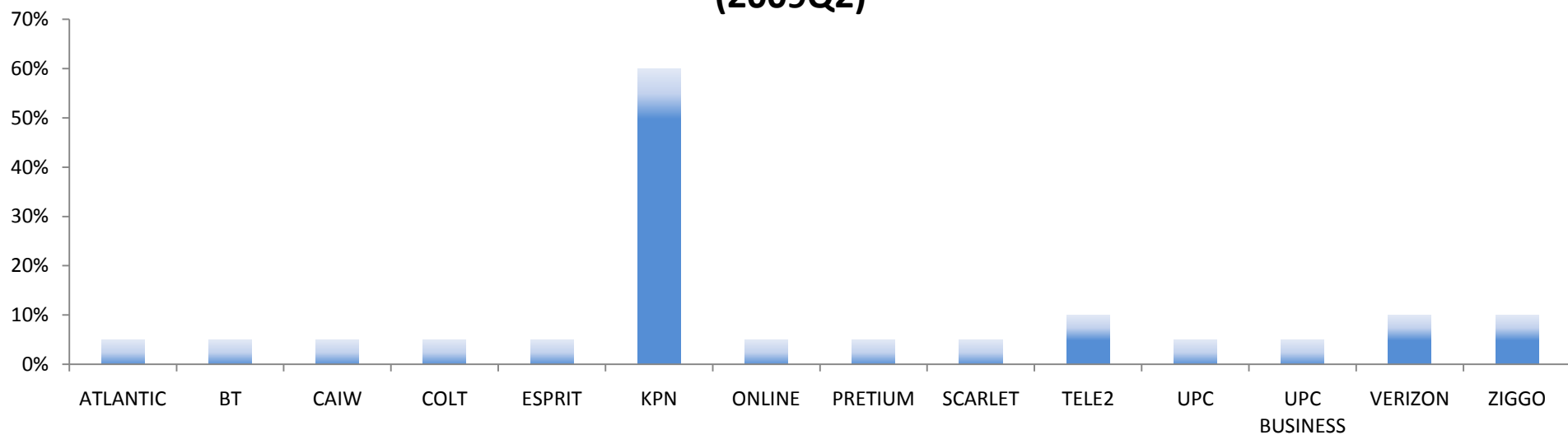
Vaste telefonie: Marktaandelen nationaal + lokaal volume retail belminuten (2009Q2)



	31-12-2006	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009
@HOME	[0-5%]	[0-5%]	[0-5%]	-	-	-
ACN	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CASEMA	[0-5%]	[0-5%]	[0-5%]	-	-	-
CAIW	-	-	-	-	-	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]
MULTIKABEL	[0-5%]	[0-5%]	[0-5%]	-	-	-
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[10-20%]	[10-20%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC BUSINESS	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	-	-	-	[5-10%]	[5-10%]	[5-10%]



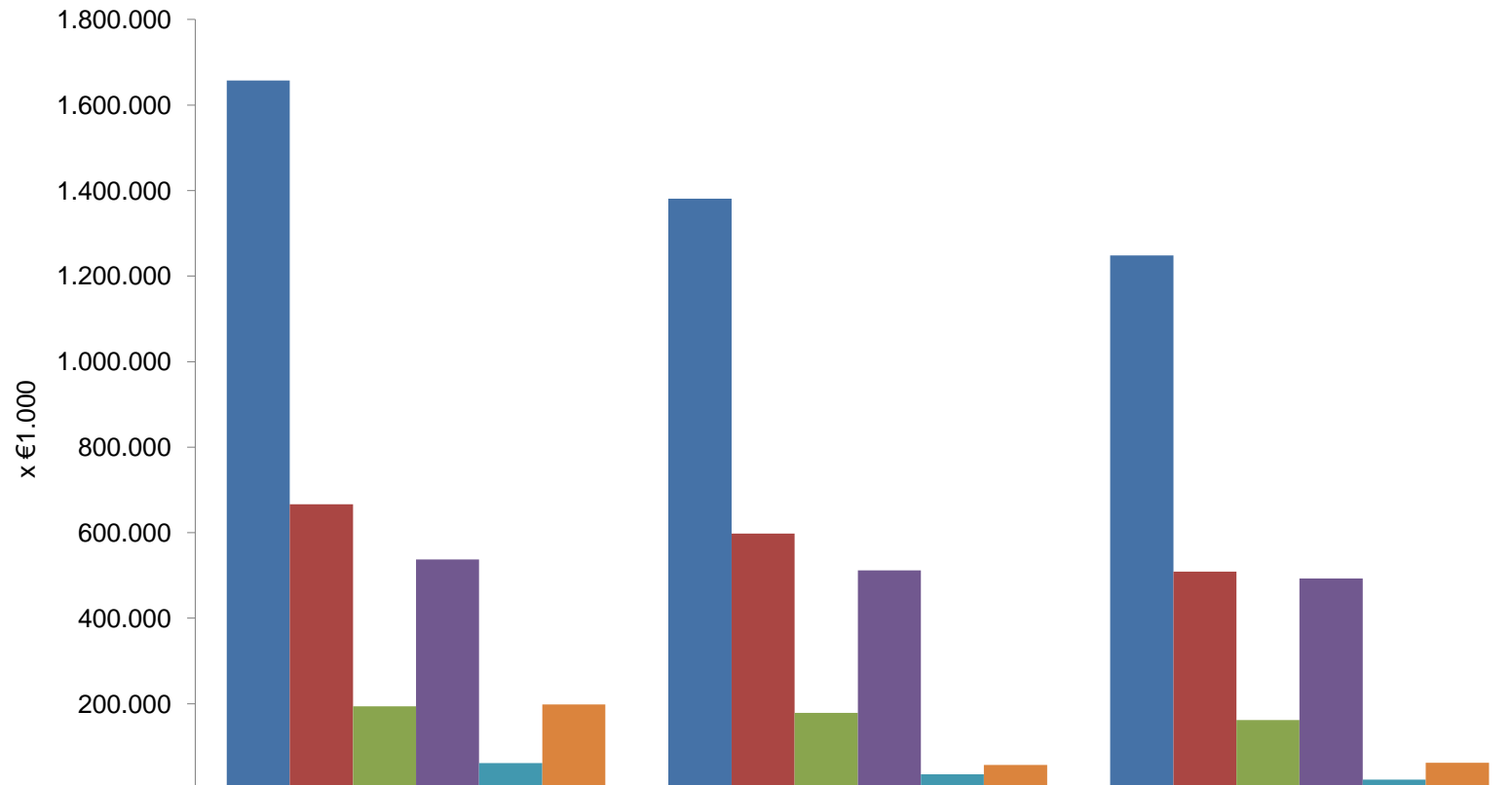
Vaste telefonie: Marktaandelen internationaal volume retail belminuten (2009Q2)



	30-06-2006	31-12-2006	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009
@HOME	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-	-
ACN	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CASEMA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-	-
CAIW	-	-	-	-	-	-	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[5-10%]	[0-5%]
ESPRIT	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[50-60%]	[50-60%]	[50-60%]	[50-60%]	[50-60%]	[50-60%]	[50-60%]
MULTIKABEL	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-	-
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[10-20%]	[10-20%]	[10-20%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC BUSINESS	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
ZIGGO	-	-	-	-	[5-10%]	[5-10%]	[5-10%]



Vaste telefonie: Jaaromzet retail verkeer



	31-12-2006	31-12-2007	31-12-2008
■ Totaal omzet verkeer	1.657.253	1.381.094	1.247.944
■ Omzet lokaal en nationaal verkeer	666.586	598.008	508.732
■ Omzet internationaal verkeer	193.726	178.974	161.861
■ Omzet vast naar mobiel verkeer	537.442	512.092	493.049
■ Omzet smalbandig dataverkeer	61.243	34.917	22.640
■ Omzet overig verkeer	198.256	57.103	61.662